



Level 2 NVQ Certificate in  
**Active Leisure, Learning and Well-Being  
Operational Services (RQF)**

601/4887/1

## Key Information

Level: 2

Sector: Sports, Leisure and Recreation

Qualification type: Occupational

Total Qualification time: 250

Credit Value: 25

Guided Learning Hours: 145

Status: Available to learners

Methods of Assessment: Portfolio of evidence

Minimum age: 16

# Contents

Key Information .....	2
Contents .....	3
Qualification Purpose: .....	4
Age Ranges: .....	4
Geographical.....	4
Learner Entry Requirements: .....	4
Reasonable Adjustments and Special Considerations: .....	5
Assessment Methods: .....	5
Progression Routes: .....	5
Supporting Material and Useful Websites: .....	5
Qualification Structure: .....	6
Staff Requirements .....	9
Handy vocabulary of terms used in this specification.....	10
Assessor Feedback.....	12

# Focus Awards Level 2 NVQ Certificate in Active Leisure, Learning and Well-Being Operational Services (RQF)

QRN: 601/4886/1

GLH: 145

TQT: 250

Credit: 25

## Qualification Purpose:

The Focus Awards Level 2 NVQ in Active Leisure Learning and Well-Being Operational Services (RQF) is aimed at those learners working in a sport activity environment who work with other staff and customers and for staff who use and maintain equipment and facilities, including caravan parks. The qualification will provide learners with the necessary skills, knowledge and competence across areas such as health and safety, supporting teams, providing good customer service and using/maintaining activity equipment.

## Age Ranges:

Entry is at the discretion of the centre. However, learners should be aged 16 to undertake this qualification.

## Geographical Coverage:

This qualification has been accredited for use in England and Northern Ireland.

## Learner Entry Requirements:

The qualification requires physical exertion and individual participation is essential, therefore a degree of physical fitness is necessary.

There is an element of communication (discussing, presenting, reading and writing) and application of number involved, and learners should have basic skills in communication and application of number at levels 3 and 2 respectively.



## Reasonable Adjustments and Special Considerations:

Please refer to the Focus Awards 'Reasonable Adjustments and Special Considerations Policy'. A copy is available for download from the Focus Awards website at the following url:

<https://www.focusawards.org.uk/wp-content/uploads/2016/08/Reasonable-Adjustments.pdf>

## Assessment Methods:

This qualification is Internally Assessed. Each learner must create a portfolio of evidence that demonstrates achievement of all the learning outcomes and assessment criteria associated with each unit.

The main pieces of evidence for the portfolio could include some or all of the following:

- Assessor observation
- Witness testimony
- Learner product
- Worksheets
- Assignments/projects/reports
- Record of oral and written questioning
- Learner and peer reports
- Recognition of prior learning (RPL)

## Progression Routes:

Learners seeking progress from this qualification can advance their skills further through the following:

- Level 2 and 3 Award in the principles of coaching sport
- Level 3 NVQ Diploma in leisure management
- Level 3 NVQ Diploma in sports development
- Level 3 Certificate in personal training

## Supporting Material and Useful Websites:

- <https://focusawards.org.uk/supportingmaterials>
- <https://ofqual.gov.uk>

## Qualification Structure:

In order to successfully achieve Focus Awards Level 2 NVQ Certificate in Active Leisure, Learning and Well-Being Operational Services (RQF) Learners must achieve 13 credits from 4 mandatory units and a minimum of 7 credits from the optional units with a total credit value of 20.

## Mandatory Units:

Unit Title	Unit reference	Level	Credit	Guided Learning Hours
Support the work of the team and organisation	Y/601/4483	2	15	2
Promote health, safety and welfare in active leisure and recreation	D/601/4484	2	30	4
Support equality and diversity in active leisure and recreation	H/601/4485	3	15	2
Give customers a positive impression of yourself and your organisation	L/601/0933	2	33	5

## Optional Units:

Unit Title	Unit reference	Level	Credit	Guided Learning Hours
Use and maintain ride-on powered equipment	H/502/0440	2	23	3
Use and maintain non-powered and hand held powered tools and equipment	K/502/0438	2	23	3
Use and maintain pedestrian controlled powered equipment	R/502/0434	2	23	3
Use and maintain chippers and/or shredders	T/502/0443	2	23	3
Resolve customer service problems	M/601/1511	2	40	6
Operate plant to provide and maintain an ice surface	F/601/4493	2	30	4
Prepare hard standings and paths for caravans	J/601/4494	2	22	3
Contribute to environmental conservation in active leisure and recreation	L/601/4495	3	45	6
Maintain the safety of the pool environment and its users	R/601/4496	2	30	4
Maintain the safety of the ice rink environment and its users	D/601/4498	2	22	3
Process payments for purchases	H/601/4499	2	15	2
Provide a facility reception service	L/601/4500	2	15	2
Support other team members in their work	R/601/4501	2	7	1
Set up, take down and store activity equipment	K/601/4486	2	22	3

Check and service activity equipment	M/601/4487	2	22	3
Site caravans on parks	A/601/4489	2	22	3
Clean and tidy facility areas	M/601/4490	2	15	2
Deal with substances hazardous to health	T/601/4491	2	15	2
Operate plant to maintain the quality of pool water	A/601/4492	2	30	4
Maintain grounds of premises and facilities	H/601/6513	2	25	3
Maintain site security and safety	J/601/6522	2	25	3
Monitor and maintain electrical and plumbing services	Y/601/6542	2	38	4
Carry out maintenance and minor repairs	A/600/6344	2	24	3
Check and maintain sport/play surfaces and equipment	D/601/4050	2	22	3

# Staff Requirements

## Requirements for Tutors/Instructors

Tutors delivering the qualification will be required to hold or be working towards a teaching qualification. This may include qualifications such as the Levels 3, 4 or 5 in Education and Training, or a Certificate in Education. Focus Awards will however; consider other teaching qualifications upon submission. Tutors must also be able to demonstrate that they are occupationally competent within the sector area.

## Requirements for Assessors

Assessors will be required to hold, or be working towards a relevant assessing qualification. This includes qualifications such as:

- Level 3 Award in Assessing Competence in the Work Environment
- Level 3 Award in Assessing Vocationally-Related Achievement
- Level 3 Certificate in Assessing Vocational Achievement

Focus Awards will however; consider other relevant assessing qualifications upon submission.

Assessors who only hold the Level 3 Award in Understanding the Principles and Processes of Assessment will be required to complete an additional programme of study to achieve the relevant competency units required for one of the qualifications listed above.

Trainee assessors who do not hold an assessment qualification will require their decisions to be countersigned by a suitably qualified assessor.

Assessors must also be able to show they are occupationally competent within the sector area

## Requirements for Internal Quality Assurers (IQA)

Internal Quality Assurers should hold or be working towards the following an IQA qualification. This may include qualifications such as the V1 (previously D34), or the Level 4 Award in the Internal Quality Assurance of Assessment Processes and Practice. Focus Awards will however; consider other relevant IQA qualifications upon submission. Trainee IQAs who do not hold an IQA qualification will require their decisions to be countersigned by a suitably qualified IQA. IQAs must be able to demonstrate occupational competence.



## Handy vocabulary of terms used in this specification

This table explains how the terms used in Focus Awards' Qualification Specification content are applied. Not all terms are necessarily used in this qualification.

Apply	Explain how existing knowledge can be used in new or different situations.
Analyse	Break the subject down into individual parts. Examine each, show how they fit together, whether they support each other and why they're important. Reference to current research or theory may add weight to your analysis.
Clarify	Clearly and concisely explain the information presented.
Classify	Organise in alignment with specified criteria.
Collate	Gather and organise information in a logical order (e.g., alphabetically, numerically, chronologically etc.).
Compare	Examine the subjects in detail to identify differences and similarities.
Critically compare	Similar to 'compare' above, but consider any positive aspects and/or limitations/restrictions arising from identified differences and similarities.
Consider	Think critically about a presented situation, problem, action or decision, and explain it. Also see 'explain' below.
Demonstrate	Describe or explain knowledge or understanding by providing examples or illustrations.
Describe	Write about the subject, presenting detailed information logically.
Develop...	Expand a plan or idea by adding more detail and/or depth of information.
Diagnose	Collate and consider appropriate evidence to identify the cause or origin of a situation or problem.
Differentiate	Identify the differences between 2 or more arguments, situations or subjects.
Discuss	Create a detailed account from a range of viewpoints, opinions or perspectives.
Distinguish	Explain the difference between 2 or more items, resources, pieces of information.
Draw conclusions...	Derive a reason or logic based decision or judgement.

Estimate	Use existing knowledge, experience and other relevant information to arrive at an approximate or 'best guess' opinion or judgement.
Evaluate	Examine strengths and weaknesses, consider arguments for and against, and/or similarities and differences. Assess any presented evidence from different perspectives and arrive at a valid conclusion or reasoned judgement. Reference to current research or theory may support the evaluation.
Explain	Present detailed information about the subject with reasons showing how or why it's included. Include examples to support these reasons where possible.
Extrapolate	Use existing knowledge and data to predict possible outcomes or results that might be outside the expected 'norm'.
Identify	Recognise and name the main points accurately. Additional description or explanation may be needed to aid clarity and attribute credibility.
Implement	Explain how to put an idea or plan into action.
Interpret	Explain the meaning of something.
Judge	Form an opinion or make a decision.
Justify	Provide a satisfactory explanation for actions or decisions.
Perform	Carry out a task or process to meet the requirements of the question.
Plan	Create and record (list) a logical, organised sequence of information, required resources and actions/events that enable a concept or idea to be crystalised and communicated.
Provide	Identify and deliver detailed and accurate information related to the subject.
Reflect	Consider actions, experiences or learning and how these may impact practice and/or professional development.
Review and revise	Look back over the subject and make corrections or changes to improve clarity or better demonstrate understanding.
Select	Make an informed choice for a specific purpose or required outcome/result.
Show	Supply evidence to demonstrate accurate knowledge and understanding.
State	Provide the main points clearly in sentences or paragraphs.
Summarise	Convey the main ideas or facts concisely.

## Assessor Feedback

Student Name:	
Student Number:	
Course:	
Unit(s):	
Criteria:	
Date:	
Comments:	
Decision:	
Further Actions:	
Assessor:	
Position:	

**IQA Report****Qualification:****Assessor:****IQA:****Candidate Name****Unit(s)  
Sampled****Assessment  
Methods****Comments****IQA Signature****Assessor Signature**